Welcome to the latest improvements in VetConnect* PLUS

Coming soon—a new look for VetConnect PLUS test results

Based on customer feedback, we've adjusted the overall design and colour palette for test results on vetconnectplus.ca. Reviewing diagnostic results will be quicker, more efficient, and easier on the eye.

Consolidated result details

Command buttons

Patient signalment in header

Graphing control

Individual trending chart

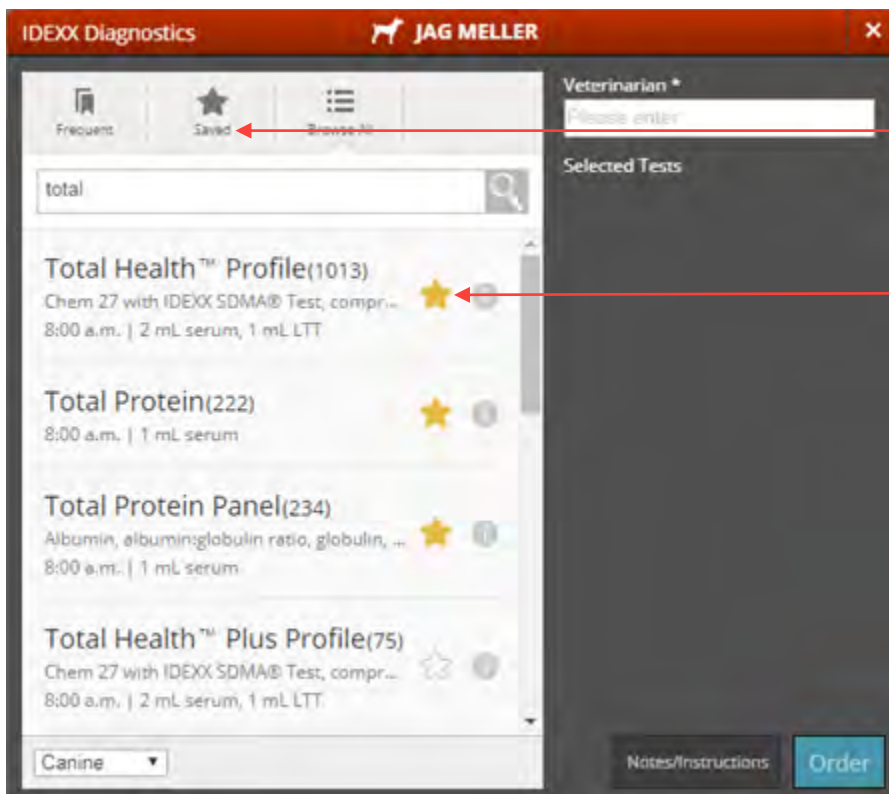One-click access to differential diagnosis, testing algorithms, and other workup tools

Command buttons have been readjusted so you can easily:

- Print test results.
- Share results through email or Petly* online pet pages.
- Request a complimentary consult from one of our board-certified internal medicine specialists.
- Access a client-friendly summary to share with a client.
- Mark results as read or unread.

Review other recent improvements below

Save the tests that matter most to you

You can save tests as you order them in the IDEXX Diagnostics window or in the Directory of Services.
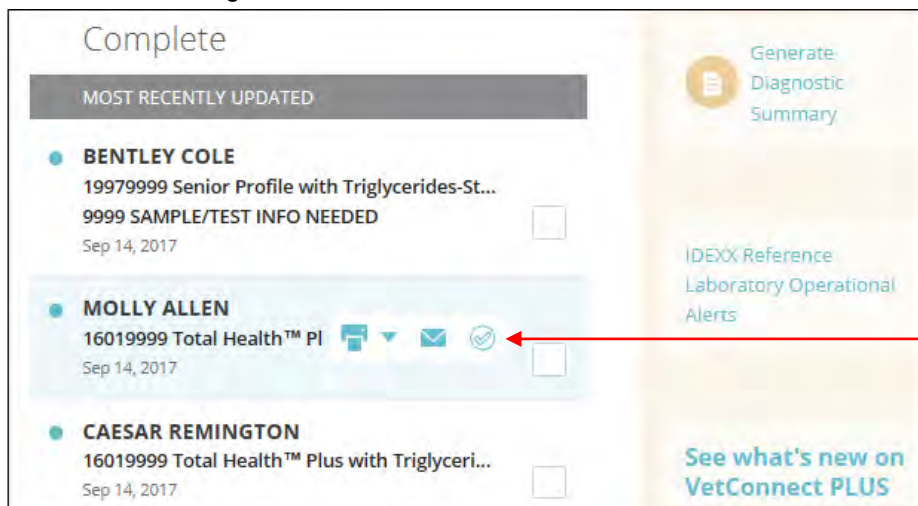

To find and retrieve a saved test, click Saved.

Click the star ⭐ to save a test. You can save as many tests as you'd like.

Print or email results from the Home page or the search results page

Print or email a single result

Hover the cursor over a test result to display print, email, and mark-as-read buttons.

Print or email multiple results

Select up to ten results, and then print, email, or mark as read with one click.

Filter results by diagnostic testing type

Select an option to filter results by test type.

Track test progress at a glance

New status icons keep you up to date on test status.

Icon…	Applies to…	Indicates….
Ordered	IDEXX Reference Laboratories	Order has been created
At the Lab	IDEXX Reference Laboratories	Order received but no results available yet
Partial	IDEXX Reference Laboratories	Some tests complete; partial results available
Running	IDEXX in-house analyzers	Test is running now; no results available yet

To view partial test results:

Place the mouse pointer over **Partial** to see which test categories are complete and which are pending. Click any category, partial or complete, to see available test results.

In this example, three categories are complete and Endocrinology is pending.

Easily find and add tests to samples already at IDEXX Reference Laboratories

Initial results often indicate more testing is needed. We've made it quick and easy to search all IDEXX tests and add those you need.

1. Open the patient's test results in VetConnect PLUS.

2. Click the new Add to Order button at the top.
   The button is active only if add-on tests are available for this order.

3. Search all IDEXX tests, and then select the ones to add.
   You'll receive a confirmation message.

4. (Optional) Print the updated test requisition form for your records.

You don't need to send the printed form to IDEXX. Your test request is sent electronically, and we already have your samples.