Understanding Pay per Run

For the SediVue Dx



Pay per Run overview

Pay per Run for the SediVue Dx* Urine Sediment Analyzer is an innovative test billing and inventory management system that increases cash flow by allowing you to bill your clients in advance of paying for the sample analysis. Pay per Run works in conjunction with your SmartService* Solutions connection to monitor completed runs on your SediVue Dx analyzer and bill for those runs on a monthly basis:

Runs that are invoiced

- Sample runs that provide semiquantitative results and images
- Quality control (QC) runs that provide semiquantitative results and images

Runs that are not charged

- Duplicate patient runs (with the same patient ID and sample type) within the same day, including dilutions
- Sample runs that do not provide both images and results[†]

Note: If your SmartService Solutions is accidentally disconnected, the data for any runs that were completed (or supplies used) during the outage will be corrected once the connection is reestablished.

Receiving SediVue Dx supplies

IDEXX proactively monitors your usage of SediVue Dx supplies via your SmartService connection and will send you certain supplies automatically when your inventory is low:

Supplies that are shipped automatically

- Cartridges
- Pipette tips
- QC fluid

Supplies that must be ordered (call 1-888-794-3399)

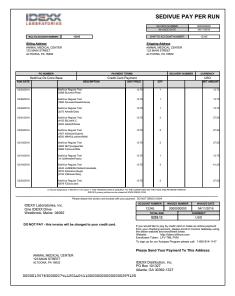
- Syringe tips
- Cleaning supplies

Understanding your invoice

Invoices are sent on the 25th day of each month and are due on the 25th day of the following month.

Invoices include when the test was run, the type of test that was completed (QC or patient), the patient name, and associated costs.

Note: A QC cycle consists of two runs that are charged individually. The cost for the entire



cycle is less than the cost of one patient run.

Tip: Want to know how many runs you've completed before your invoice arrives? Log in to your IDEXX Points account and scroll to the bottom half of the Account Activity page to the **SediVue Dx Estimated Runs** section.

Don't have an account? Go to **idexx.ca/activate** to register now!

Have questions?

- For questions on your SediVue Dx Pay per Run invoice, contact IDEXX Billing Services at 1-800-814-1147.
- For questions about your SediVue Dx analyzer, contact IDEXX Technical Support at **1-800-248-2483**.
- For questions about cartridges, pipette tips, and QC fluid, contact your IDEXX Veterinary Diagnostic Consultant.





[†]Sample runs from nonvalidated species and sample types other than urine will produce images without results but will be invoiced.