SNAP Test Shipping and Storage Information

IDEXX is committed to providing you with the highest quality diagnostic products, delivered to your practice when you need them. As part of this commitment, we provide second-day delivery for most SNAP™ test kits, with next day delivery for certain select SNAP test kits (except for those orders placed on Friday and over the weekend).

Because temperatures vary across Canada, especially during summer and winter months, we've performed stability studies as part of our development process to ensure the quality of your products in all seasons. Every order is carefully packaged with appropriate insulation and ice packs, which may vary according to the products ordered and the season and is shipped in a manner that maintains packaging integrity and product quality. To ensure product quality and packaging integrity, our products are shipped, and should later be stored, under the following conditions.

IMPORTANT: Please store SNAP tests immediately after receipt according to the packaging instructions (the shipping conditions may differ from the storage conditions).

SNAP™ test	**Shipping conditions required**	**Tests will be received within this time frame to guarantee product quality**	**Storage required after receiving the tests**
SNAP™ 4Dx™ Plus	Ambient temperature	Within 60 hours of shipment	Room temperature† for 6 months or refrigerated until expiration
SNAP™ FeLV SNAP™ Feline Triple™ SNAP™ FIV/FeLV Combo	Ambient temperature	Within 60 hours of shipment	Refrigerated until expiration
SNAP™ Parvo	Ambient temperature	Within 48 hours of shipment	Room temperature† until expiration
SNAP™ cPL™ SNAP™ *Giardia* SNAP™ Foal IgG	Ambient temperature	Within 48 hours of shipment	Refrigerated until expiration
SNAP™ fPL™ SNAP™ Feline proBNP	On ice	Within 48 hours of shipment	Refrigerated until expiration

† Room temperature: 18°C–25°C/64°F–77°F

Notes:

- In remote areas, IDEXX pays attention to special packaging and delivery conditions to ensure product quality and integrity.
- To learn more about how many times your SNAP test kits can be cycled from refrigeration-to room temperature-back to refrigeration, go to idexx.com/product-info, choose a SNAP test, and then choose SNAP Test Cycling Guidelines.

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